



PUBLIC NOTICE

Dear Customer,

The National Housing Corporation (NHC) wishes to notify all its stakeholders that following the directive from the Government and subsequent Gazette Notice declaring eCitizen as the official Digital Payment Platform for all Government Services, NHC has seamlessly integrated with the eCitizen Payment Platform. Payments to NHC will henceforth be channeled through the eCitizen gateway as follows:

USSD Code

- Dial *222#.
- Select option 4 (Housing).
- Select option 1 (NHC).
- Select desired service.
- Enter NHC account number.
- Enter Amount.
- You will receive a notification to confirm name, account number and amount.
- Once confirmed, eCitizen will generate a message containing a unique account number.

If paying through MPESA

- Key in MPESA PIN upon prompt.
- You will receive an MPESA confirmation message.
- Once the payment is completed, the record will be automatically updated.

If the MPESA payment prompt does not appear, proceed to complete the transaction using Paybill 222 222 and input the unique account number previously generated.

If paying through the BANK

- **DO NOT** enter your MPESA PIN. Instead, end the process.
- Using the eCitizen account number previously generated, proceed to make your payment through the bank to the **eCitizen bank account**.

Kindly note NOT to make partial payment of the invoice amount generated.

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